



REF. LAUF-05

FIDI FAIM BRANCH RESPONSIBILITY STATEMENT

We *HARSCH* formally accept and agree to abide by the rules set out in FIDI's Branch affiliation scheme as also expressed in below statement:

As a trusted FIDI Affiliate and FAIM Certified Head Office, we are able to designate the Branches that we would like to see FIDI-affiliated. FIDI trusts that our Branches are operating under the same strenuous quality standards as our primary certified *HARSCH* Head Office located in *Carouge / Geneva Switzerland*.

Furthermore, we agree that FIDI considers it is our Head Office's obligation to safeguard the level of quality performed in our designated Branch located in *Laufenburg / Switzerland*.

In order to obtain FAIM certification, our Head Office *HARSCH Geneva*, is subject to a periodic on-site audit performed by an independent auditor to confirm compliance. The FAIM Certification program is widely recognized as the supreme seal of quality in the international moving industry.

We understand and accept that it is our *HARSCH* Head Office's responsibility that our designated branch *HARSCH Laufenburg* is, at all times, compliant with the up to date FAIM Quality requirements.

Date: 21.12.2017

Signature:

Isabelle HARSCH
CEO

A handwritten signature in blue ink, appearing to read "Isabelle Harsch", with a long horizontal flourish underneath.